



Knowledge is Power

The knowledge of your employees* is the future for your company

ProPilots Knowledge Management

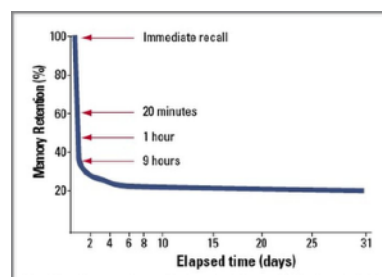
ProPilots offers an intelligent, individual, and highly flexible learning platform that imparts knowledge in an efficient and sustainable way. Thus, recurring and necessary training courses are presented in an employee-friendly way and can be carried out at anytime and anywhere.

Our product offers a real unique selling point in the area of knowledge management:

Our customers receive a "turnkey" product, which represents 100% of the needs of the company without additional personnel and time expenditure for you. And all this at fixed and transparent costs.

Can people forget knowledge?

The human dilemma - the forgetting curve, also called the Ebbinghaus curve. This curve illustrates the degree of forgetting within a certain time.



Applied to your employees*, this means that what they have learned that is not applied is lost.

What is knowledge?

Knowledge develops from knowledge, abilities, connected with experiences, emotions, values as well as the ability to connect, thus the integration into the experience context.

Knowledge thus serves to handle situations, challenges, goals and specifications.

What does knowledge management want?

Knowledge management wants to translate knowledge into benefits. Benefit means future. Thus, a learning company has more perspectives to remain fit for the future. Corporate and organizational knowledge results from information, legal requirements, data, and personal experience.

This results in knowledge management aspects in a company in order to

- reduce the overall risk of failures or defects
- reduce external costs or recourse payments
- intensify customer proximity
- increase productivity and quality
- optimise the use of costs
- avoid the loss of expertise and experience
- make new knowledge usable, divisible and reproducible.

Intelligent knowledge management system from ProPilots?

Successful knowledge management requires a perspective that takes people as its starting point and focus.

At ProPilots, the human being (employee*) has the highest priority in order to decisively consider the element of "human misconduct", the so-called human factors, in knowledge management.

Knowledge management as a process is inseparably linked to the experiences and resources of each individual.

There is no discrepancy between practice and theory in ProPilots knowledge management.

The integration of the company's own processes, documentation, internal procedures as well as the context of experience of your experts persons in the company lead to the best possible conditions for the introduction and implementation.

How does ProPilots control the knowledge process?

Our solution is:

- Objectives for the employee* are clear and concise
- The operation is user-friendly and motivates the user to take action
- Employees* can be involved in the subject areas with their own questions and solutions.
- Learning platform with all documents, data, information and notes is accessible at all times and always up-to-date
- Web-based platform can be used on all devices (smartphones, tablets, PCs, etc.) worldwide
- The subject areas are individually adapted to the tasks and responsibilities of the employees*.
- Result logs (certificate) can be called up for private study
- Self-study on vulnerability analysis is possible at any time
- Reminder function - training intervals are displayed in good time.
- The analysis function (top ten evaluation) shows possible deficits in the company so that targeted measures can be taken.

What does our solution look like for your company?

1. Conception and Realization

We work with you to create a comprehensive summary of your requirements for all necessary training courses and develop strategies and measures to implement and achieve your goals. The result is your individual learning and training platform for your company!

Our service is always implemented according to the P-D-C-A (Plan Do Check Act) cycle.

Your openness is in demand!

In order for qualified, efficient and sustainable learning to be possible at all, the problem areas must be identified and openly named.

2. Configuration

All subject areas, user groups and task areas are described and configured in the functions.

3. Corporate identity

The user interface can be adapted to the needs of the company as well as to the agreed functionality.

4. Interfaces

If desired, we can connect your learning platform with your company's own network or other user programs.

5. Programming

The agreed functions are programmed, tested, presented and documented in detail so that both sides confirm the desired functionality.

The goal is 100% implementation of the agreed services with the company.

Only with us are all IT services carried out by ProPilots. Time-consuming and cost-intensive training for the independent creation of an IT platform is not necessary.

6. Rollout

The project will be "live" and can be tested by the selected users. The company ProPilots supports the rollout phase with training manuals, explanatory videos (by arrangement), customer telephone and personal workshops.

7. Operation

The operation of your system is automatically monitored by our IT management system which immediately eliminates an occurrence or reports of possible impairments.

8. Updates

You will be informed about updates in good time. The updates are included in the license fees according to agreement or corresponding updates are discussed or agreed with the customer in advance.

Digitization - personal rights

The digitalization of knowledge and its worldwide transmission on the Internet also presented us with new challenges, including the concrete interpretation and application of the personal rights of individuals.

ProPilots therefore takes into account all personal rights of employees* in accordance with the Data Protection Guidelines (DGSVO in German) without restricting the functionality of knowledge management.

With the intelligent system, all company goals
- the transformation of knowledge
into benefit -

can be fully exploited without interfering with the personal rights of the individual.

WE ARE LOOKING FORWARD TO SEEING YOU!



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