



# Culture of error

**The knowledge of your employees\* is the future for your company.**

**What distinguishes innovative companies from others?**

Success is an obvious answer. But this is not only achieved by good ideas. Targeted knowledge and learning processes among employees\* not only increase quality but also demonstrably increase the value of your company.

**What does it look like in reality?**

Why should employees take the trouble to learn new skills when they have managed their working lives well without them? Staying in one's own comfort zone is human; every change is painful. In addition, personnel management is based more on a positive image of people.

**The status quo is easier to navigate.**

Unfortunately, many are mistaken in believing that employees train themselves on their own responsibility in order to be prepared for the future. However, it is precisely this approach that results in major losses - incidents, occurrences or even fatal accidents - at companies.

If, however, considerable damage or an accident occurs, the misconduct of the individual employee\* serves as justification. A cause in the operational environment, in the work instructions, time pressure, lack of further training or even within the organisation is reflexively excluded.

### Dangerous routine and monotonous process

Of course, different "burdens" have an effect on the employees\*. Time pressure, fatigue, cold, noise, etc. are mostly obvious factors that lead to incidents or fatal accidents.

But especially the monotonous processes and dangerous routines are responsible for many mistakes by employees\* within the company. In addition, human errors are amplified by a lack of application, which physiologically leads to the dangerous "forgetting" of processes or procedures.

Many companies recognize the necessity of personnel-specific innovations, but still don't have a novel development for it. Unfortunately, innovation also always means a continuous process, which is often perceived as a disruption not only by employees but also by those themselves responsible.

### "Your employees\* are our recipe for success"

The employees must, however, understand that their further development is essential for the preservation of the company, that their support is decisive for the success of the company.

This is where ProPilots offers all its experience and knowledge. We do not only advocate digital change, but in particular keep the balance between the expansion of that which has been proven in your company and the digital renewal of tomorrow.

Your employees\* are our recipe for success.

Only those employees\* who act on their own initiative within the company, who see themselves as part of a larger whole and who actively act with high quality and reliability can demonstrably increase the value of your company.

Therefore, our focus of knowledge management is directed to your employees\* and our innovative solutions and systems reflect the knowledge required in your company 100%.

The recurring training on knowledge management creates security when dealing with internal as well as external procedures, actions and desired behaviour in the assigned areas of work and responsibility.

### Our success is based on "turnkey" systems

With the ProPilots knowledge management system each individual in the company knows exactly which knowledge is required and which is to be applied. We lead your company to its desired success.

Our business model clearly distinguishes itself from other IT knowledge systems that only offer cost-intensive management systems with high personnel and administration costs. Our knowledge management platforms are "turnkey" systems, i.e. we provide you with a system that is immediately available to your company.

## Our innovative e-learning inspires

Our e-learning system eliminates the need for time-consuming training of your employees\*, as user-friendliness is the top priority during development. It is not for nothing that our customers are constantly surprised by our innovation, creativity, and inventiveness.



And your employees\* can convince themselves about the profitable innovation on a daily basis, worldwide and on all web-based devices (iPhone, laptop, PC, Android). Because "learning" must be possible everywhere and at any time.

## You are the one being challenged!

You are the one being challenged to make the innovation in your company profitable! Whether executive committee, managing director\* or responsible person in the enterprise, you are the driving force, in order to initiate the conversion of the ideas. We will help you and offer you a future-oriented, open and innovative partnership for our common goal.

## Transparent project phases for your assurance

We generally divide our projects into the following phases:

### Phase 1: As is analysis

What are the company's goals?  
Where should it go?  
Where are there internal / external problems?

### Phase 2: Strategy development

Should services or service be improved?  
Will a new product, service or technology be launched on the market?  
Are deficits known that are of a structural nature?

### Phase 3: Selection

Define suitable innovation models

### Phase 4: Implementation

Implement selected model within projects or inventory processes

### Phase 5: Evaluation / post-checking

The effectiveness of the implemented system is checked and, if necessary, adapted.

### Phase 6: Operation

The system is immediately available to all employees\* at work level.

The user-friendliness as well as the 100% adaptation to the required task and work area of the individual will result in an extremely high acceptance in your company.

### **We see ourselves as partners at your side**

From start to finish, we will inspire your company and implement concrete measures with you that actually prepare your employees\* for the future and are not just an empty shell.

We build these measures on existing experience, show realistic perspectives and offer new skills and security for your employees\*.

Together we show that the further development of your employees is essential for the preservation of the company.

The integration of your employees\* into our knowledge system will contribute significantly to the success of the company.

**We are your partner for this!**

WE LOOK FORWARD TO MEETING YOU!



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